

**Western Region Homeland Security Advisory Council
Emergency Sheltering E-Training
Regional Shelter Plan Online Training Modules**

Browser Fixes for possible challenges encountered with the online training.

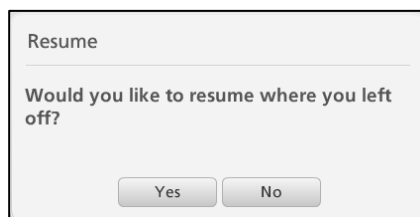
For best functionality across Internet Browsers including: Chrome, Internet Explorer, Firefox and Safari install the latest version of both the Browser and Adobe Flash Player. Enable Flash Player to auto-run. If Flash Player is not enabled to auto-run, you may have to manually enable it through on-screen cues or in the browser settings (this is particularly common with Chrome).

TIPS FOR USERS:

1. Ensure browser is up to date
2. Ensure Adobe Flash Player is up to date
3. Set Adobe Flash Player to run automatically, or
 - a. Manually enable Adobe Flash Player for each module
 - On screen: Ctrl + Click (PC) or Command (Mac) to run Flash
 - In browser content settings: Safest way is to set browser to Ask First before Running Flash. Turn this on, then add exception “wrhsac.org” so Flash automatically runs for modules and on WRHSAC webpage.



Troubleshooting Module Freezing: Often, if more than one module is open at one time, one module will freeze up and not move on to next section. If this is the case, rather than reloading the tab, close out of the tab and reopen module from WRHSAC page. The module should pick back up where it was. To avoid modules freezing, try to have only one module open in your browser at a time.



Next Button: At the end of each subsection if no next button appears, or the next button is nonfunctional, manually click the heading of the next subsection to proceed. Use the module 'next' buttons to advance within subsections, but use sidebar to navigate between subsections.

