



## FRANKLIN COUNTY REGIONAL SHELTER PLAN

July 2016 Appendix A:
Agreements and Vendors

#### Appendix A: Agreements and Vendors

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#### Western Massachusetts Intergovernmental Emergency Mutual Aid Agreement By and Between the Town of

and all other
Local Governments That Have Signed This Agreement

#### **Section 1: Purpose**

The purpose of this Agreement is to provide for mutual aid and assistance between the municipalities entering into the Agreement to provide services to prevent and combat the effects of a mass casualty incident or emergency and disasters as defined in Chapter 639 of the Acts of 1950 when a local emergency has been declared and local resources are insufficient to meet this unusual need.

The safety and well being of a community will best be protected through the concerted efforts of multiple governments providing assistance to one another. The promotion and coordination of this assistance through this Agreement is desirable for the effective and efficient provision of mutual aid and assistance.

#### **Section 2: Authority**

The Agreement is intended for use in an emergency situation, "in the light of exigencies of an extreme emergency situation" as excerpted from Chapter 639 of the Acts of 1950, as codified under Mass Gen. Laws. C. 33, appendix and other relevant State and local laws and policies. In addition, pursuant to M.G.L. Chapter 40, Section 4A, mutual aid agreements may be made among municipalities or municipal agencies, with the authorization of the City Council and Mayor in a city, and of Town Meeting in a town.

#### **Section 3: Definitions**

**Mutual Aid** means aid to another local government in the form of personnel, equipment, facilities, services, supplies, or other resources appropriate to public safety and welfare.

**Inter-municipal** refers to the surrounding local governments participating in this mutual aid agreement.

**Receiving Government** means the local government requesting mutual aid from another local government.

**Sending Government** means the local government sending mutual aid to another local government.

#### **Section 4: Other Agreements**

This Agreement supersedes prior mutual aid agreements or inter-municipal agreements

among the signatories of this Agreement, except for the Berkshire, Franklin, Hamden and Hampshire Counties Fire and Police Mutual Aid Agreements and the State Fire Mobilization Agreements which are not superseded by this agreement.

This Agreement does not limit any municipalities' ability to enter into mutual aid agreements in the future.

#### **Section 5: Requests for Assistance**

In order to request mutual aid pursuant to this Agreement, the Receiving Government must declare a local emergency as defined in Chapter 639 of the Acts of 1950 and then request mutual aid from the Sending Government.

#### **Section 6: Limitations**

The provision of mutual aid is voluntary. Neither the Sending nor Receiving Government shall be required to deplete its own resources.

#### **Section 7: Supervision and Control**

Personnel and equipment dispatched to a Receiving Government shall remain employees of their respective Sending Government, but shall work under the overall discretion of the Receiving Government.

The Receiving Government will utilize the incident command system and responding resources from Sending Government(s) will be incorporated as appropriate into that system.

#### **Section 8: Powers and Rights**

Employees of the Sending Government agencies that are parties to this Intergovernmental Mutual Aid Agreement shall be granted recognition of their respective jurisdiction, authority, licenses or permits outside their original jurisdiction under this Intergovernmental Mutual Aid Agreement.

#### **Section 9: Liability**

The Sending Government will maintain workers compensation coverage for its employees and liability coverage for its vehicles and equipment. Any uninsured or extraordinary expenses may be part of a claim for reimbursement. The Receiving Government agrees to maintain adequate liability insurance or be self insured and to hold harmless and indemnify the Sending Government for any and all claims occurring while its personnel and equipment are working under the direction of the Receiving Government. These indemnities shall include legal fees and costs that may arise from providing emergency aid pursuant to this Agreement, to the extent permissible under Massachusetts General Laws.

#### **Section 10: Workers Compensation**

The Sending Government will maintain workers compensation coverage for its employees and liability coverage for its vehicles and equipment. Any uninsured or extraordinary expenses may be part of a claim for reimbursement. The Receiving Government agrees to maintain adequate liability insurance or be self insured and to hold harmless and indemnify the Sending Government for any and all claims occurring while its personnel and equipment are working under the direction of the Receiving Government. These indemnities shall include legal fees and costs that may arise from providing emergency aid pursuant to this Agreement, to the extent permissible under Massachusetts General Laws.

#### Section 11: Reimbursement

Hourly rates, equipment costs, and hours worked by those providing Emergency mutual aid will be provided to the Receiving Government for all actual costs. The Sending Government providing emergency mutual aid may request reimbursement for all actual costs. The Receiving Government agrees to promptly process and pay actual costs to the Sending Government providing emergency mutual aid based on customary and good practices not withstanding potential reimbursements from State or Federal emergency relief programs.

Notwithstanding the requirements contained in the foregoing paragraph, no Receiving Government shall be required to violate their annual budgets, and shall only be required to make good faith efforts to meet the financial obligations contained herein. Meeting financial obligations shall be interpreted to mean reaching inter-municipal agreements for payment over time, or agreeing to wait for reimbursement in anticipation of funds from State or Federal emergency relief programs, or such other mutually acceptable, practical arrangement between Sending and Receiving Government(s).

#### **Section 12: Implementation**

The purpose of these recitals is to insure that the Sending Government is reimbursed all specified and reasonable costs and assumes no additional liabilities as a result of the Agreement. The Sending Government and its designee shall determine the manner and degree which such emergency mutual aid is utilized.

During the performance of this Agreement, the Receiving Government agrees as follows:

The Receiving Government will not discriminate against any client or applicant for services because of race, color, religion, sex, age, sexual orientation, disability, family status, veteran status, ancestry or national origin. The Receiving Government will take affirmative action to ensure that clients, applicants and employees are treated without regard to their race, color, religion, sex, age, sexual orientation, disability, family status, veteran status, ancestry or national origin.

In the event of the Receiving Government's noncompliance with the nondiscrimination clauses of this Agreement or with any of such rules, regulations, or orders, this Agreement may be canceled, terminated, or suspended in whole or in part and the Receiving Government may be declared ineligible to participate in a further emergency mutual aid Agreements.

The Receiving Government further covenants that in the performance of this Agreement, they do not have any interest, direct or indirect, which will conflict in any manner or degree with the performance of the emergency mutual aid hereunder.

This Agreement shall be governed by the law of the Commonwealth of Massachusetts unless otherwise specified. Any action, whether at law or equity, shall be brought only in the Superior Court of the county in which the complaining municipality resides, or the Federal District Court sitting in Springfield, Massachusetts.

Both the Sending Government and the Receiving Government shall comply with all applicable rules and regulations promulgated by all local, state, federal and national boards, bureaus and agencies.

#### **Section 13: Term of Agreement**

This Agreement represents the entire and integrated Agreement between the LOCAL GOVERNMENTS THAT HAVE SIGNED THIS AGREEMENT and supersedes all prior negotiations, representations or agreements, either written or oral, This Agreement may be amended only by written instrument signed by all the LOCAL GOVERNMENTS THAT HAVE SIGNED THIS AGREEMENT.

This Agreement is to remain in effect for twenty-five years from the date of execution, at which time it may be extended in accordance with Massachusetts law. Any party may withdraw from this Agreement at any time by sending fourteen (14) days' prior written notice to all other parties. This Agreement shall continue to be in effect among the remaining parties.

#### **Section 14: Severability**

This Agreement may be amended only by written instrument signed by all the LOCAL GOVERNMENTS THAT HAVE SIGNED THIS AGREEMENT.

Should any portion of this Agreement be judged to be invalid by any court of competent jurisdiction, such judgment shall not impair or invalidate the remainder of this Agreement, and for this purpose the provisions of this Agreement are declared severable.

### Western Massachusetts Intergovernmental Emergency Mutual Aid Agreement: Town of \_\_\_\_\_ Chief Elected Official authorized to enter into Mutual Aid Agreements By: \_\_\_\_\_\_ [Print name and title] By: \_\_\_\_\_ Date: \_\_\_\_\_ **Town Board of Health Chair** By: \_\_\_\_\_\_ [Print name and title] By: \_\_\_\_\_ Date: \_\_\_\_\_ [Recommend to add as exhibits, documents reflecting the votes or authorizations for each municipality to join the agreement]

Check your local charter, ordinances, or bylaws for signature requirements. Local laws may require a different form of approval than what is given here, so you may need to make appropriate changes. We strongly advise that your city or town

attorney review the Agreement.

#### Franklin County Regional Shelter Plan

#### Addendum to the Western Massachusetts Intergovernmental Emergency Mutual Aid Agreement

By and Between the Town of

<del></del>
and all other
Local Governments that Have Signed this Addendum

This **ADDENDUM** to the Western Massachusetts Intergovernmental Emergency Mutual Aid Agreement dated as of this \_\_\_\_ day of \_\_\_\_\_, 2016 (the "Addendum") is endorsed by the municipality of (*Insert Name of Municipality*), Massachusetts (the "Participating Municipality") pursuant to Massachusetts General Laws Chapter 40 Section 4A. The Participating Municipality providing regional sheltering services under this Addendum is referred to herein as the "Host Community." School Districts that own a regional shelter facility located in the Host Community are also encouraged to endorse this Addendum and to enter into Facility Agreements with the elected officials of their Town.

**WHEREAS**, M.G.L. c. 40 s. 4A, as amended, authorizes the chief executive officer of a city or town to enter into agreements with one or more municipalities and other governmental units to jointly perform services and share costs which any one of them is authorized to perform;

WHEREAS, the Participating Municipalities in Franklin County are all signatories of the Western Massachusetts Intergovernmental Emergency Mutual Aid Agreement which is intended for use in an emergency situation, "in the light of exigencies of an extreme emergency situation" as excerpted from Chapter 639 of the Acts of 1950, as codified under Mass Gen. Laws. C. 33, appendix and other relevant State and local laws and policies;

**WHEREAS**, the Participating Municipalities agree to work in common to coordinate and operate regional shelters to provide services to displaced disaster victims located in the region as additional mutual aid services;

**WHEREAS**, the Participating Municipalities agree to pay their fair share of the costs of operating a regional shelter because their citizens will benefit from the availability of the regional shelter.

**NOW, THEREFORE**, in consideration of the promises and mutual benefits to be derived by the Participating Municipalities hereto, the Participating Municipalities agree as follows:

- 1) The Emergency Management Directors (EMD) or Assistant EMDs (AEMD) of all Participating Municipalities shall determine when and where to begin and end regional sheltering assistance, to the extent practicable. In the absence of the EMD and/or AEMD, the Mayor, Board of Selectmen, or Town Manager/Administrator (if legally authorized) shall make and receive requests for regional sheltering assistance. If it is not possible for a representative of each participating municipality to take part in a meeting, conference call, or other means of communication available for the purpose of making a regional sheltering determination, a group comprised of at least two or more Participating Municipalities within the region shall suffice, providing that it includes a representative of the Host Community in which the regional shelter would be located. Any verbal request to begin or end regional sheltering assistance shall be followed up with a written request to the Host Community as soon as practicable.
- 2) All Participating Municipalities agree to collaborate in order to provide trained and authorized personnel, equipment and facilities to conduct a regional sheltering operation and to make such regional shelters available to other Participating Municipalities under the terms and conditions set forth herein.
- 3) It is mutually understood that each Participating Municipality's foremost responsibility is to its own residents. This Addendum shall not be construed to impose an absolute obligation on any Participating Municipality. Accordingly, when regional sheltering assistance has been requested, a Host Community, may, in good faith declare itself unavailable to assist and shall so inform the requesting Participating Municipality(ties).
- 4) The Host Community in which a regional shelter is located is primarily responsible for coordinating and operating that regional shelter, with resources and funding to be provided by the other Participating Communities as agreed herein, consistent with the policies and procedures detailed in the Franklin County Regional Shelter Plan.
- The Host Community shall pay for the expenses to operate the regional shelter and then seek reimbursement from the other Participating Municipalities that requested sheltering assistance from the time the regional sheltering assistance request was made until the request to end regional sheltering assistance was made, including reasonable costs to close the regional shelter. In the event that other Participating Municipalities have provided staff or other official personnel to assist the Host Community in the operation of the regional shelter, the salaries of those personnel shall continue to be the responsibility of their home municipality.

- a) The Host Community shall send an invoice and supporting documentation for all reasonable costs incurred to operate the regional shelter to the requesting Participating Municipalities, as soon as practicable following the closing of the shelter. The requesting Participating Municipalities shall make payment or advise of any disputed items within 30 (thirty) days following the date of the invoice.
- b) The cost to each requesting Participating Municipality shall be allocated based upon the proportion of shelter residents from each requesting Participating Municipality, using an overall average of the percentage of residents from each municipality calculated for each day that the shelter is in operation. Costs attributable to services provided to residents of the Host Community at the shelter shall not be included in the costs allocated to the other Participating Municipalities.
- c) If a Participating Municipality has provided staff and/or other official personnel in support of the operation of a regional shelter (including fire and police department personnel, Board of Health staff, and Building Inspectors), the shelter costs allocated to them shall be reduced by the value of those services; but in no case shall that reduction exceed the value of the total cost allocation to the Participating Municipality. Reductions for the value of municipal staff services shall be commensurate with their regular hourly rate, plus benefits. Community volunteers not acting in an official capacity on behalf of and under the supervision of the Participating Municipality, including members of regional volunteer organizations such as the Medical Reserve Corps, Community Emergency Response Team, or Disaster Animal Response Team, shall not be included for purposes of calculating a reduction in the regional shelter cost allocation.
- d) The Host Community shall also reserve the right to send an invoice and supporting documentation for all reasonable costs incurred to operate the regional shelter to any municipality whose residents were provided the services of the regional shelter, regardless of whether they have endorsed this Addendum, under the provisions of Section 11, Reimbursement, of the Western Massachusetts Intergovernmental Emergency Mutual Aid Agreement.
- e) In the event that the Regional Shelter Facility is owned by a party other than the Host Community (e.g., a School District), the costs incurred by the Facility Owner (including heat, electricity, janitorial services, nursing staff, etc.) shall be billed to the Host Community and included in the sheltering costs included in the invoices sent to all Participating Municipalities. These costs shall be reimbursable to the Facility Owner once payment on at least 75% of the outstanding invoices has been received by the Host Community.

- f) Cost recovery by the Host Community from the Participating Municipalities shall occur whether or not a federal or state disaster declaration is made. All records of activities and expenses of all Participating Municipalities associated with the opening, operation, and closing of a regional shelter shall be in a form consistent with state and federal requirements for reimbursement in the event that a state or federal disaster were declared. Any requests for reimbursement of expenses related to operating a regional shelter during a state or federal emergency shall be submitted by the individual Participating Municipalities and/or the School District to the appropriate state and federal agencies for their share of the expenses.
- 6) To the extent that immunity does not apply, each Participating Municipality shall bear the liability for its own actions or those of its representatives and employees, as it does with day-to-day operations. Participating municipalities shall carry the following types of insurance in at least the limits specified below:

COVERAGE	LIMITS OF LIABILITY
Workers' Compensation	Statutory Limit
Employers' Liability	\$500,000
Bodily Injury Liability (except automobile)	\$1,000,000 each occurrence \$2,000,000 aggregate
Property Damage Liability (except automobile)	\$1,000,000 each occurrence \$2,000,000 aggregate
Automobile Bodily Injury Liability	\$1,000,000 each person \$2,000,000 each occurrence
Automobile Property Damage Liability	\$1,000,000 each occurrence

- 7) This Addendum shall remain in effect for a period of up to twenty-five (25) years unless earlier terminated by the Participating Municipalities, and shall run coterminous with the term of the Western Massachusetts Intergovernmental Emergency Mutual Aid Agreement.
- 8) Any Participating Municipality may withdraw from this Addendum upon sixty (60) days written notice to all other Participating Municipalities. The withdrawal from this Agreement shall not affect the obligation of any Participating Municipality to reimburse the Host Community for costs and expenses already incurred prior to the effective date of termination.
- 9) This Addendum may be modified at any time upon the mutual written consent of all of the Participating Municipalities.

- 10) This Addendum shall be governed by, construed, and enforced in accordance with the laws of Massachusetts.
- 11) Any notices permitted or required hereunder to be given or served on any Participating Municipality (including the Host Community) shall be in writing and signed in the name of or on behalf of the Participating Municipality giving or serving the same by an authorized representative as outlined above in section 1. Notice shall be deemed to have been received at the time of actual receipt of any hand delivery or three (3) business days after the USPS postmark date of any properly addressed notice sent by mail.
- 12) The Parties shall strictly observe and comply with all federal, state and local laws and regulations which may govern the services to be provided as herein specified.
- 13) The Parties shall not discriminate against any person because of race, gender, age, color, religion, ancestry, handicap, sexual orientation, sexual identity, gender identity, veteran status, national origin or any other protected class under the law.
- 14) Should any clause, sentence, provision, paragraph or other part of this Addendum be adjudged by a court of competent jurisdiction to be invalid, such judgment shall not affect, impair or invalidate the remainder of this Addendum.
- 15) This Addendum constitutes the complete agreement between the Participating Municipalities concerning the subject matter hereof.

Franklin County Regional Shelter Plan Addendum to the Western Massachusetts Intergovernmental Emergency Mutual Aid Agreement:

Town of	
Chief Elected Official authorized to	enter into Mutual Aid Agreements
By:[Print name and title]	
By:	Date:

Type of Vendor	Vendor Name	Town	Street Address
UTILITIES			
Electric Utility	Western Massachusetts Electric Company (WMECO)	Ashfield, Bernardston, Buckland, Colrain, Conway, Deerfield, Erving, Gill, Greenfield, Leverett, Leyden, Montague, Northfield, Shelburne, Sunderland, Whately	300 Cadwell Drive (Springfield)
Electric Utility	National Grid	Charlemont, Erving, Hawley, Heath, Monroe, New Salem, Orange, Rowe, Shutesbury, Warwick, Wendell	
Natural Gas Utility	Berkshire Gas Company	Deerfield, Greenfield, Montague, Sunderland, Whately	
Generator Maintenance/Refueling	Rice Energy	Greenfield	334 Chapman Street
Generator Maintenance/Refueling	A.R. Sandri Inc.	Greenfield	400 Chapman Street
Generator Maintenance/Refueling	Orange Oil Co.	New Salem	45 Elm Street
Generator Maintenance/Refueling	Osterman Propane	Sunderland	339 Amherst Road
Generator Maintenance/Refueling	Country Oil	Bernardston	540 Northfield Road
STAFFING			
Staffing and Resource Agreements	Franklin County DART (Disaster Animal Response Team)	Franklin County	
Staffing and Resource Agreements	Franklin County MRC (Medical Reserve Corps)	Franklin County	
Staffing and Resource Agreements	Franklin County CERT (Community Emergency Response Team)	Franklin County	
Staffing and Resource Agreements	American Red Cross Pioneer Valley Chapter	Franklin County	506 Cottage St., Springfield; 125 State St., Northampton
Staffing and Resource Agreements	Salvation Army	Greenfield	72 Chapman Street
Mental Health Services / Behavioral Health			
Services	ServiceNet	Northampton (serving Franklin County)	129 King Street
Additional Medical Staffing / Services	Franklin County Home Care Corporation	Montague	330 Montague City Road, Suite 1
Additional Medical Staffing / Services	Massachusetts System for Advance Registration of Volunteer Health Professionals (MSAR)	State-wide	
Child Care	Community Action	Greenfield, Montague, Bernardston, Northfield, Orange	393 Main Street (Greenfield)
COMMUNICATIONS			
Ham Radio	Western Massachusetts ARES (Amatuer Radio Emergency Service)	Western Massachusetts	
Ham Radio	Western Massachusetts ARES (Amatuer Radio Emergency Service)	Franklin County	
Ham Radio	Western Massachusetts ARES (Amatuer Radio Emergency Service)	Shelburne/ West Franklin County	
Ham Radio	Western Massachusetts ARES (Amatuer Radio Emergency Service)	Central Franklin County	
Ham Radio	Franklin County Amateur Radio Club	Franklin County	
Interpreters	UMass Translation Center	Amherst	19 Herter Hall, University of Massach
Interpreters	Acacia Languages (Italian, English, Spanish, French)	Greenfield	P.O. Box 572
Interpreters	Center for New Americans	Greenfield	90 Federal Street
Deaf Services	Stavros Center for Independent Living, Inc.	Greenfield; Amherst	55 Federal Street

Type of Vendor	Vendor Name	Town	Street Address
EMERGENCY SERVICES			
Hospital	Baystate Franklin Medical Center	Greenfield	164 High Street
Hospital	Athol Memorial Hospital	Athol	2033 Main Street
Medical Services	Valley Medical Group	Greenfield	329 Conway Street
Medical Services	West County Physicians	Shelburne (Shelburne Falls)	25 Heath Stage Terrace
Medical Services	Baystate Medical Practices	Whately	424 State Road
Medical Services; Emergency Dental Services	Community Health Center of Franklin County	Greenfield	489 Bernardston Road
Emergency Dental Services	Community Health Center of Franklin County	Montague (Turners Falls)	338 Montague City Road
Medical Services; Emergency Dental Services	Community Health Center of Franklin County	Orange	450 West River Street
TRANSPORTATION			
Regional Transit Authority	Franklin Regional Transit Authority	Greenfield	12 Olive Street
Regional Transit Authority	UMAss Transit	Amherst	225 Governor's Drive
Regional Transit Authority	Pioneer Valley Transit Authority	Springfield	2808 Main Street
Busing Company/Public School Transportation	Travel Kuz/ F.M. Kuzmeskus, Inc.	Gill	52 Main Road
Public School Transportation	Swift River Bus Company	Orange	5 Roche Avenue
Busing Company/Para-transit	J. B. Transportation	Deerfield (South Deerfield)	6 Porter Street
Public School Transportation	Grybko's Bus Company	Deerfield (South Deerfield)	419 North Main Street
Ambulance	Baystate Health Ambulance	Greenfield	338 High Street
Ambulance	Turners Falls Fire Department	Montague (Turners Falls)	
Ambulance	Charlemont Ambulance	Charlemont	5 Factory Road
Ambulance	Colrain Volunteer Ambulance	Colrain	51 Main Road
Ambulance	Conway Ambulance	Conway	32 Main Street
Ambulance	Deerfield EMS	Deerfield (South Deerfield)	84 Greenfield Road
Ambulance	Northfield Rescue	Northfield	93 Main Street
Ambulance	Shelburne Falls Fire / Rescue / EMS	Shelburne (Shelburne Falls)	121 State Street
Ambulance	Sunderland Fire / Ambulance	Sunderland	105 River Road
Ambulance	Whately Ambulance	Whately	63 Christian Lane
Ambulance	Orange Fire / Ambulance	Orange	18 Water Street
EQUIPMENT			
Durable Medical Equipment	Baystate Home Infusion & Respiratory Services Store	Greenfield	489 Bernardston Road
Durable Medical Equipment	Airgas	Greenfield	1159 Bernardston Road
Durable Medical Equipment	Stavros Center for Independent Living, Inc.	Greenfield; Amherst	55 Federal Street
MEDICAL SERVICES			
rauma Specialists	Community Crisis Response Team (A program of Community Action)	Greenfield	277 Main Street, Suite 401
Personal Assistance Services	Franklin County Home Care Corporation	Montague	330 Montague City Road, Suite 1
Personal Assistance Services	Collective Home Care	Deerfield (South Deerfield)	110 North Hillside Road
Personal Assistance Services	Stavros Center for Independent Living, Inc.	Greenfield; Amherst	55 Federal Street
Pharmacy	Walgreens	Greenfield	5 Pierce Street
Pharmacy	Walgreens (at Valley Medical Group offices)	Greenfield	329 Conway Street

Type of Vendor	Vendor Name	Town	Street Address
••	CVS	Greenfield	137 Federal Street
Pharmacy Pharmacy	Rite Aid	Greenfield	107 Main Street
	Stop & Shop Pharmacy	Greenfield	89 French King Highway
Pharmacy	Big Y Pharmacy	Greenfield	237 Mohawk Trail
Pharmacy	Baystate Home Infusion & Respiratory Services Store	Greenfield	489 Bernardston Road
Oxygen		Greenfield	1159 Bernardston Road
Oxygen	Airgas Baker Pharmacy	Shelburne (Shelburne Falls)	
Pharmacy	Deerfield Pharmacy	Deerfield (South Deerfield)	52 Bridge Street 45 North Main Street
Pharmacy	·	,	
Pharmacy	Rite Aid	Montague (Turners Falls)	240 Avenue A
Pharmacy	Walmart Pharmacy	Orange	555 East Main Street
Pharmacy	Rite Aid	Athol	1640 South Main Street
Dialysis	Yankee Family Dialysis Center	Greenfield	115 Wildwood Avenue
FOOD SERVICES			
Feeding Services/ Staffing	Franklin County Community Meals Program/ Orange Food Pantry	Orange	7 South Main Street
Grocery Store/Caterer	Big Y	Greenfield	237 Mohawk Trail
Grocery Store/Caterer	Foster's Supermarket	Greenfield	70 Allen Street
Grocery Store/Caterer	Greenfield's Market	Greenfield	144 Main Street
Grocery Store	The Barn Grocery Store	Greenfield	95 River Street
Grocery Store	Stop & Shop	Greenfield	89 French King Highway
Grocery Store	Food City	Montague (Turners Falls)	250 Avenue A
Grocery Store	Keystone Market	Shelburne (Shelburne Falls)	44 Bridge Street
Grocery Store	McKusker's Market	Buckland (Shelburne Falls)	3 State Street
Grocery Store	Elmer's Store	Ashfield	396 Main Street
Grocery Store	Baker's Country Store	Conway	101 River Road
Grocery Store	Garden City Market	Deerfield (South Deerfield)	55 North Main Street
Grocery Store	Millstone Farm Market	Sunderland	24 South Main Street
Grocery Store	Muffins General Market	Whately	28 State Road
Grocery Store	Leverett Village Coop	Leverett	180 Rattlesnake Gutter Road
Grocery Store	Hannaford Supermarket	Athol	150 New Athol Road
Grocery Store	Northfield Food Mart	Northfield	74 Main Street
Grocery Store	Country Corner Store	Bernardston	44 Church Street
Grocery Store	Avery's General Store	Charlemont	127 Main Street
CANUTATION / CITANING COOK			
SANITATION / CLEANING SERVICES	A4.F. H	Para adata	72.5
Toilet Rental	A1 Enterprises	Bernardston	72 Fox Hill Road
Daily Cleaning Services	Quality Custodial Services	Greenfield	16 Butternut Street
Daily Cleaning Services	Reil Cleaning Services	Montague	44 Randall Wood Drive
Daily Cleaning Services	Total Cleaning Plus	Hatfield	59 North Street
Laundry Services	Orange Laundromat	Orange	181 East Main Street
Laundry Services	Jack's Cleaners (dry cleaning)	Greenfield	334 High Street
Laundry Services	Murphy's Cleaning (dry cleaning)	Greenfield	6 Southern Ave

Type of Vendor	Vendor Name	Town	Street Address
Laundry Services	Cherry Rum Laundry	Greenfield	343 Federal Street
Laundry Services	The Laundry	Greenfield	176 Federal Street
Laundry Services	Sunderland Suds	Sunderland	293 Amherst Road
Laundry Services	Wash N' Wire	Buckland (Shelburne Falls)	55 State Street
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ANIMAL SHELTERING			
Kennels/ Alternate Sheltering	Hickory Hill Kennel Inc	Gill	20 Hickory Hill Rd
Kennels/ Alternate Sheltering	Bow Wow Bathhouse	Deerfield (South)	203 Long Plain Rd
Kennels/ Alternate Sheltering	Mount Tully Kennels Inc	Orange	138 Fryeville Rd
Kennels/ Alternate Sheltering	York Kennels Inc	Greenfield	180 S Shelburne Rd
Kennels/ Alternate Sheltering	Friends of Amherst's Stray Animals Inc	Leverett	163 Montague Rd
Kennels/ Alternate Sheltering	Northeastern Boxer Rescue Inc	Sunderland	P O Box 95
Kennels/ Alternate Sheltering	Dakin Pioneer Valley Humane Society	Leverett	163 Montague Rd
Kennels/ Alternate Sheltering	Franklin County Sheriff's Kennel	Montague	End of Sandy Lane, off Turnpike Road
Veterinary Services	South Deerfield Veterinary Hospital Inc	Deerfield (South)	30 Elm Street
Veterinary Services	South Deerfield Veterinary Hospital Inc	Deerfield (South)	30 Elm Street
Veterinary Services	Veterinary Emergency & Specialty Hospital Inc	Deerfield (South)	141 Deerfield Road
Veterinary Services	Veterinary Emergency & Specialty Hospital Inc	Deerfield (South)	141 Deerfield Road
Veterinary Services	Veterinary Emergency & Specialty Hospital Inc	Deerfield (South)	141 Deerfield Road
Veterinary Services	Veterinary Emergency & Specialty Hospital Inc	Deerfield (South)	141 Deerfield Road
Veterinary Services	Veterinary Emergency & Specialty Hospital Inc	Deerfield (South)	141 Deerfield Road
Veterinary Services	Veterinary Emergency & Specialty Hospital Inc	Deerfield (South)	141 Deerfield Road
Veterinary Services	Veterinary Emergency & Specialty Hospital Inc	Deerfield (South)	141 Deerfield Road
Veterinary Services	Veterinary Emergency & Specialty Hospital Inc	Deerfield (South)	141 Deerfield Road
Veterinary Services	Veterinary Emergency & Specialty Hospital Inc	Deerfield (South)	141 Deerfield Road
Veterinary Services	Veterinary Emergency & Specialty Hospital Inc	Deerfield (South)	141 Deerfield Road
Veterinary Services	Brookside Animal Hospital	Greenfield	279 Plain Road
Veterinary Services	Greenfield Veterinary Clinic Inc	Greenfield	18 French King Highway
Veterinary Services	Greenfield Veterinary Clinic Inc	Greenfield	18 French King Highway
Veterinary Services	North County Veterinary Clinic	Greenfield	1182 Bernardston Road
Veterinary Services	North County Veterinary Clinic	Greenfield	1182 Bernardston Road
Veterinary Services	Pioneer Valley Veterinary Hospital Inc	Greenfield	571 Bernardston Road
Veterinary Services	Pioneer Valley Veterinary Hospital Inc	Greenfield	571 Bernardston Road
Veterinary Services	Pioneer Valley Veterinary Hospital Inc	Greenfield	571 Bernardston Road
Veterinary Services	Windy Hollow Veterinary Clinic Inc	Montague	66 Sunderland Road
Veterinary Services	Shelburne Falls Veterinary Hospital Inc	Buckland (Shelburne Falls)	3 Mohawk Trail
Veterinary Services	Victoria Howell Veterinarian Clinic Inc	Shelburne (Shelburne Falls)	1116 Mohawk Trail
Veterinary Services	Sunderland Animal Hospital Inc	Sunderland	52 Amherst Road
Veterinary Services	Veterinary Hospital of Lauralyn Brown, DVM	Montague (Turners Falls)	194 Millers Falls Road
Veterinary Services	Mobile Vet of Western MA	Buckland (Shelburne Falls)	78 Crittenden Hill Road
Equipment / Food / Supplies	Greenfield Farmers Cooperative Exchange	Greenfield	269 High Street
Equipment / Food / Supplies	Shelburne Farm and Garden	Shelburne	355 Mohawk Trail (Route 2)
Equipment / Food / Supplies	Bernardston Farmers Supply	Bernardston	43 River Street
Equipment / Food / Supplies	Tractor Supply Company	Greenfield	72 Newton Street

Type of Vendor	Vendor Name	Town	Street Address
Equipment / Food / Supplies	Aubuchon Hardware Store	Greenfield	312 Federal Street
Equipment / Food / Supplies	Aubuchon Hardware Store	Montague (Turners Falls)	200 Avenue A
Equipment / Food / Supplies	Aubuchon Hardware Store	Shelburne (Shelburne Falls)	351 Mohawk Trail (Route 2)
Equipment / Food / Supplies	Aubuchon Hardware Store	Orange	115 New Athol Road

Vendor Name	Contact Person	Phone	Email
Western Massachusetts Electric Company (WMECO)	Edgar Alejandro, Community Relations and Economic	413-787-9333; 413-214-4091 (cell);	
	Development; Ken Barber (back-up contact)	413-585-1708 (back-up)	
National Grid			
		800-465-1212	
Berkshire Gas Company		800-403-1212	
Berksille das company			
Rice Energy		413-773-3693	
A.R. Sandri Inc.		413-772-2121	
Orange Oil Co.		978-544-5552	
Osterman Propane		800-287-2492; 413-549-1000	info@ostermangas.com
Country Oil		413-648-9912	
Franklin County DART (Disaster Animal Response Team)	Tracy Rogers	413-774-3167 ext. 118	regionalprep@frcog.org
Franklin County MRC (Medical Reserve Corps)	Tracy Rogers	413-774-3167 ext. 118	regionalprep@frcog.org
Franklin County CERT (Community Emergency Response Team)	Tracy Rogers	413-774-3167 ext. 118	regionalprep@frcog.org
American Red Cross Pioneer Valley Chapter		413-737-4306; 413-584-8887	
Salvation Army		413-773-3154	
Salvation Army		413-773-3134	
ServiceNet		413-585-1300	info@servicenet.org
Franklin County Home Care Corporation	Barbara Bodzin, Director of Client Services	413-773-5555; 413-530-3461 (cell)	bbodzin@fchcc.org
Massachusetts System for Advance Registration of Volunteer Health			-
Professionals (MSAR)			
Community Action			
		413-475-1405	info@communityaction.us
Western Massachusetts ARES (Amatuer Radio Emergency Service)	John Ruggiero, Section Emergency Coordinator	508-856-0805	
Western Massachusetts ARES (Amatuer Radio Emergency Service)	Tom Foxwell, District Emergency Coordinator Franklin County	413-774-2874	n1ots@arrl.net
Western Massachusetts ARES (Amatuer Radio Emergency Service)	Chris Myers, Emergency Coordinator West Franklin County	413-625-0344	camyers_1@verizon.net
Western Massachusetts ARES (Amatuer Radio Emergency Service)	Chet Chin, Emergency Coordinator Central Franklin County	413-863-3541	chet@valinet.com
Franklin County Amateur Radio Club	Chris Myers, President	413-625-0344	camyers_1@verizon.net
UMass Translation Center	setts	413-545-2203	umass.translation@umasstranslation.com
Acacia Languages (Italian, English, Spanish, French)		413-774-4008	al@acacialanguages.com
Center for New Americans		413-772-0055	and assessment basessessment
Stavros Center for Independent Living, Inc.		413-774-3001; 413-256-0473	

Vendor Name	Contact Person	Phone	Email
Baystate Franklin Medical Center	Joe Zukowski	413-773-0211 x32572	
Athol Memorial Hospital		978-249-1101	
Valley Medical Group		413-774-6301	
West County Physicians		413-625-9717	
Baystate Medical Practices		413-665-7805	
Community Health Center of Franklin County		413-325-8500	
Community Health Center of Franklin County		413-774-2615	
Community Health Center of Franklin County		978-544-7800	
Franklin Regional Transit Authority	Michael Perreault	413-774-2262 Ext. 105	
UMAss Transit		413-545-4682	
Pioneer Valley Transit Authority		413-781-7728	
Travel Kuz/ F.M. Kuzmeskus, Inc.	Darlene Kuzmeskus	413-863-2595	
Swift River Bus Company	Dan Johnson	978-544-6443	
J. B. Transportation	Joan Baker	413-665-7398	
Grybko's Bus Company	Leonard Grybko	413-665-2838	
Baystate Health Ambulance		413-773-4112	
Turners Falls Fire Department		413-863-9023	
Charlemont Ambulance		413-625-8200	
Colrain Volunteer Ambulance		413-624-3320	
Conway Ambulance		413-369-4055	
Deerfield EMS		413-665-8814	
Northfield Rescue		413-498-2901	
Shelburne Falls Fire / Rescue / EMS		413-625-6392	
Sunderland Fire / Ambulance		413-665-2465	
Whately Ambulance		413-665-4400	
Orange Fire / Ambulance		978-544-2727	
Baystate Home Infusion & Respiratory Services Store		413-773-2378	
Airgas		413-773-5436	
Stavros Center for Independent Living, Inc.		413-774-3001; 413-256-0473	
Community Crisis Response Team (A program of Community Action)			
Franklin County Home Care Corporation	Barbara Bodzin, Director of Client Services	413-773-5555; 413-530-3461 (cell)	bbodzin@fchcc.org
Collective Home Care		877-397-9933	
Stavros Center for Independent Living, Inc.		413-774-3001; 413-256-0473	
Walgreens		413-773-3801	
Walgreens (at Valley Medical Group offices)		413-774-5468	

Vendor Name	Contact Person	Phone	Email
CVS		413-774-7201	
Rite Aid		413-774-2201	
Stop & Shop Pharmacy		413-774-6006	
Big Y Pharmacy		413-772-0435	
Baystate Home Infusion & Respiratory Services Store		413-773-2378	
Airgas		413-773-5436	
Baker Pharmacy		413-625-6324	
Deerfield Pharmacy		413-665-8143	
Rite Aid		413-863-3107	
Walmart Pharmacy		978-544-6405	
Rite Aid		978-249-9132	
Yankee Family Dialysis Center		413-773-0001	
Franklin County Community Meals Program/ Orange Food Pantry	Amy Clarke, Executive Director	413-772-1033	
Big Y	Ed Williams, Store Director	413-772-0435	
Foster's Supermarket		413-773-1100	
Greenfield's Market		413-773-9567	
The Barn Grocery Store		413-774-5599	
Stop & Shop		413-774-6096	
Food City		413-863-9591	
Keystone Market		413-625-8400	
McKusker's Market		413-625-9411	
Elmer's Store		413-628-4003	
Baker's Country Store		413-369-4936	
Garden City Market		413-665-5199	
Millstone Farm Market		413-665-0543	
Muffins General Market		413-397-3372	
Leverett Village Coop		413-367-9794	
Hannaford Supermarket		978-249-7955	
Northfield Food Mart		413-498-2638	
Country Corner Store		413-648-9340	
Avery's General Store		413-339-4915	
A1 Enterprises		413-648-9111	
Quality Custodial Services		413-772-0269	
Reil Cleaning Services		413-863-5350; 413-834-3770 (cell)	
Total Cleaning Plus		413-247-5111	
Orange Laundromat		978-544-8890	
Jack's Cleaners (dry cleaning)		413-475-3604	
Murphy's Cleaning (dry cleaning)		413-376-4272	

Vendor Name	Contact Person	Phone	Email
	Contact reison		Linaii
Cherry Rum Laundry		413-774-4548 413-772-0660	
The Laundry			
Sunderland Suds		413-563-9000	
Wash N' Wire		413-625-3060	
Hickory Hill Kennel Inc	Duncan & Jackie Elliott	(413) 863-9753	Hickory.Hill.Kennel@gmail.com
Bow Wow Bathhouse	Marcy Schwartz, Owner	(413) 397-9792	
Mount Tully Kennels Inc	Steve Brew, Manager	(978) 575 0614	
York Kennels Inc		(413) 625 6195	
Friends of Amherst's Stray Animals Inc		(413) 548-9898	
Northeastern Boxer Rescue Inc	Jane Scott, Manager	(413) 367-9292	
Dakin Pioneer Valley Humane Society	Scott Schmith, Manager	(413) 548-9898	
Franklin County Sheriff's Kennel	Leslee Colucci	413-774-4014 ext. 2160	leslee.colucci@fcs.state.ma.us
South Deerfield Veterinary Hospital Inc	Robert Schmitt, DVM	(413) 665-3626; (413) 665-5107	
South Deerfield Veterinary Hospital Inc	Karen Burand, Assistant	(413) 665-3626	
Veterinary Emergency & Specialty Hospital Inc	Erika Mueller, DVM	(413) 665-4911; (413) 665-4931	
Veterinary Emergency & Specialty Hospital Inc	Laura Cummings	413-665-4911	
Veterinary Emergency & Specialty Hospital Inc	Tara Eaton	413-665-4911	
Veterinary Emergency & Specialty Hospital Inc	Veronica Abadie	413-665-4911	
Veterinary Emergency & Specialty Hospital Inc	Jennifer Godowin	413-665-4911	
Veterinary Emergency & Specialty Hospital Inc	Lisa Math	413-665-4911	
Veterinary Emergency & Specialty Hospital Inc	Tricia Tovar	413-665-4911	
Veterinary Emergency & Specialty Hospital Inc	Claire M. Weigand	413-665-4911	
Veterinary Emergency & Specialty Hospital Inc	Petra A. Lackner	413-665-4911	
Veterinary Emergency & Specialty Hospital Inc	John A. Benson	413-665-4911	
Brookside Animal Hospital	Edward L. Funk	413-774-5151	
Greenfield Veterinary Clinic Inc	Robert Sagor, DVM (retired)	413-774-2687 (home)	
Greenfield Veterinary Clinic Inc	Cindy Cole, Technician	(413) 774-9919	
North County Veterinary Clinic	Sheila E. Morrissey	413-773-8560	
North County Veterinary Clinic	Karen Bressett	413-773-8560	
Pioneer Valley Veterinary Hospital Inc	Lisa Underwood, DVM	(413) 773-7511	
Pioneer Valley Veterinary Hospital Inc	Janice Garvin, Assistant	(413) 834-2969	
Pioneer Valley Veterinary Hospital Inc	Kendra Dauenhauer	413-773-7511	
Windy Hollow Veterinary Clinic Inc	Amy Plavin, DVM	(413) 367-0062	
Shelburne Falls Veterinary Hospital Inc	Mark Broady	(413) 625-9517	
Victoria Howell Veterinarian Clinic Inc	Victoria Howell, DVM	(413) 625-6034	
Sunderland Animal Hospital Inc	Steven Ellis, DVM	(413) 665-9821	
Veterinary Hospital of Lauralyn Brown, DVM	Lauralyn Brown, DVM	413-863-0025	
Mobile Vet of Western MA	Robert Sidorsky, DVM	413-625-9353 (forwards to cell)	
Greenfield Farmers Cooperative Exchange	Jeff Budine, Manager	413-773-9639	farmers@crocker.com
Shelburne Farm and Garden	-	(413)-625-6650	info@shelburnefarmandgarden.com
Bernardston Farmers Supply		413-648-9311	
Tractor Supply Company		413-772-2100	

Vendor Name	Contact Person	Phone	Email
Aubuchon Hardware Store		413-773-3500	
Aubuchon Hardware Store		413-863-2100	
Aubuchon Hardware Store		413-625-6100	
Aubuchon Hardware Store		978-249-3500	

			Date First	Date Last
Vendor Name	Website	MOU?	Executed	Reviewed
Western Massachusetts Electric Company (WMECO)	http://www.wmeco.com/			
National Grid	https://www1.nationalgridus.com/Massachusetts			
Berkshire Gas Company				
Rice Energy				
A.R. Sandri Inc.				
Orange Oil Co.				
Osterman Propane				
Country Oil				
Franklin County DART (Disaster Animal Response Team)	http://wmdart.org/teams/franklin-county/			
Franklin County MRC (Medical Reserve Corps)	http://wmmrc.org/contact-your-mrc/franklin-county/			
Franklin County CERT (Community Emergency Response Team)	http://wmmrc.org/contact-your-mrc/franklin-county/			
American Red Cross Pioneer Valley Chapter	http://raderossey.up.org/			
California Arman	http://redcrosscwm.org/			
Salvation Army				
ServiceNet	http://www.servicenet.org/			
Franklin County Home Care Corporation	http://www.fchcc.org/			
Massachusetts System for Advance Registration of Volunteer Health				
Professionals (MSAR)				
Community Action				
,	http://www.communityaction.us/child-care.html			
Western Massachusetts ARES (Amatuer Radio Emergency Service)	http://www.wma.arrl.org/page.php?14			
Western Massachusetts ARES (Amatuer Radio Emergency Service)	http://www.fcarc.org/clubofficers.htm			
Western Massachusetts ARES (Amatuer Radio Emergency Service)	http://www.fcarc.org/clubofficers.htm			
Western Massachusetts ARES (Amatuer Radio Emergency Service)	http://www.fcarc.org/clubofficers.htm			
Franklin County Amateur Radio Club	http://www.fcarc.org/			
UMass Translation Center	http://www.umasstranslation.com			
Acacia Languages (Italian, English, Spanish, French)				
Center for New Americans				
Stavros Center for Independent Living, Inc.				

		_	Date First	Date Last
Vendor Name	Website	MOU?	Executed	Reviewed
Baystate Franklin Medical Center				
Athol Memorial Hospital				
Valley Medical Group	http://www.vmgma.com/			
West County Physicians	http://www.westcountyphysicians.com/			
Baystate Medical Practices	intep.//www.westeountyphysicians.com/			
Community Health Center of Franklin County	http://www.chcfc.org/			
Community Health Center of Franklin County	http://www.chcfc.org/			
Community Health Center of Franklin County	http://www.chcfc.org/			
Community fleatin Center of Frankiii County	inttp://www.cncic.org/			
Franklin Regional Transit Authority				
UMAss Transit				
Pioneer Valley Transit Authority				
Travel Kuz/ F.M. Kuzmeskus, Inc.				
Swift River Bus Company				
J. B. Transportation				
Grybko's Bus Company				
Baystate Health Ambulance				
Turners Falls Fire Department				
Charlemont Ambulance				
Colrain Volunteer Ambulance				
Conway Ambulance				
Deerfield EMS				
Northfield Rescue				
Shelburne Falls Fire / Rescue / EMS	http://www.travelkuz.com/			
Sunderland Fire / Ambulance				
Whately Ambulance				
Orange Fire / Ambulance				
Baystate Home Infusion & Respiratory Services Store				
Airgas				
Stavros Center for Independent Living, Inc.				
Community Crisis Response Team (A program of Community Action)	http://www.communityaction.us/healing-from-trauma.html	No		
Franklin County Home Care Corporation	http://www.fchcc.org/			
Collective Home Care				
Stavros Center for Independent Living, Inc.				
Walgreens				
Walgreens (at Valley Medical Group offices)				

	Existing	Date First	Date Last
Vendor Name		Executed	Reviewed
CVS			
Rite Aid			
Stop & Shop Pharmacy			
Big Y Pharmacy			
Baystate Home Infusion & Respiratory Services Store			
Airgas			
Baker Pharmacy			
Deerfield Pharmacy			
Rite Aid			
Walmart Pharmacy			
Rite Aid			
Yankee Family Dialysis Center			
	-		
Franklin County Community Meals Program/ Orange Food Pantry			
Big Y			
Foster's Supermarket			
Greenfield's Market			
The Barn Grocery Store			
Stop & Shop			
Food City			
Keystone Market			
McKusker's Market			
Elmer's Store			
Baker's Country Store			
Garden City Market			
Millstone Farm Market			
Muffins General Market			
Leverett Village Coop			
Hannaford Supermarket			
Northfield Food Mart			
Country Corner Store			
Avery's General Store			
A1 Enterprises			
Quality Custodial Services			
Reil Cleaning Services			
Total Cleaning Plus			
Orange Laundromat			
Jack's Cleaners (dry cleaning)			
Murphy's Cleaning (dry cleaning)			

		Existing	Date First	Date Last
Vendor Name	Website	MOU?	Executed	Reviewed
Cherry Rum Laundry				
The Laundry				
Sunderland Suds				
Wash N' Wire				
Hickory Hill Kennel Inc	www.hickoryhillkennelonline.com			
Bow Wow Bathhouse	www.thebowwowbathhouse.com			
Mount Tully Kennels Inc	www.mounttullykennels.com			
York Kennels Inc				
Friends of Amherst's Stray Animals Inc				
Northeastern Boxer Rescue Inc				
Dakin Pioneer Valley Humane Society				
Franklin County Sheriff's Kennel				
South Deerfield Veterinary Hospital Inc				
South Deerfield Veterinary Hospital Inc				
Veterinary Emergency & Specialty Hospital Inc				
Veterinary Emergency & Specialty Hospital Inc				
Veterinary Emergency & Specialty Hospital Inc				
Veterinary Emergency & Specialty Hospital Inc				
Veterinary Emergency & Specialty Hospital Inc				
Veterinary Emergency & Specialty Hospital Inc				
Veterinary Emergency & Specialty Hospital Inc				
Veterinary Emergency & Specialty Hospital Inc				
Veterinary Emergency & Specialty Hospital Inc				
Veterinary Emergency & Specialty Hospital Inc				
Brookside Animal Hospital				
Greenfield Veterinary Clinic Inc				
Greenfield Veterinary Clinic Inc				
North County Veterinary Clinic				
North County Veterinary Clinic				
Pioneer Valley Veterinary Hospital Inc				
Pioneer Valley Veterinary Hospital Inc				
Pioneer Valley Veterinary Hospital Inc				
Windy Hollow Veterinary Clinic Inc				
Shelburne Falls Veterinary Hospital Inc				
Victoria Howell Veterinarian Clinic Inc				
Sunderland Animal Hospital Inc				
Veterinary Hospital of Lauralyn Brown, DVM				
Mobile Vet of Western MA				
Greenfield Farmers Cooperative Exchange	http://www.greenfieldfarmerscoop.com/			
Shelburne Farm and Garden	http://www.shelburnefarmandgarden.com/			
Bernardston Farmers Supply	http://amherstfarmerssupply.com/bernardstonfarmerssupply/			
Tractor Supply Company				

Vendor Name	Website	_	Date Last Reviewed
Aubuchon Hardware Store			

			Organizational	Contact Last
Faith Group	Web site	Organizational Email	Phone	Name
Covenant Church	www.covenantchurchmf.org		(413) 659-3430	McClure
First Church of Deerfield	www.firstchurchofdeerfield.org		(413) 773-5323	Hallstein
Congregational Unitarian Church of Bernardston	bernardstonunitarian.org		(413) 648-9574	
Mt. Toby Meeting of Friends	mounttoby.quaker.org	mounttobyfriends@gmail.com	(413) 548-9188	Cooley
First Congregational Church	www.firstchurchgreenfield.org		(413) 774-3449	Kullgren Gershwin
First Parish of Northfield, Unitarian	http://www.northfieldunitarian.org/index.html	parish@northfieldunitarian.org	(413) 498-5566	
First United Methodist Church Greenfield	www.gbgm-umc.org/greenfield/	<u>fumcgreenfield@comcast.com</u>	(413) 772-6935	Mantler
Living Waters Assembly of God	www.102052.agchurches.org/		(413) 773-9506	Levandusky
First Congregational Church			(413) 665-7987	Seamon
Greenfield Alliance Church	http://www.greenfieldcma.net/tp40/Default.asp?ID=145	5762	(413) 773-8798	Warren
First Congregational Church of Montague	www.montaguechurch.org/		(413) 367-9467	Turner Delisle
Blessed Sacrament Church	www.blessedsacramentgreenfieldma.org/	blessedsacrament@crocker.com	(413) 773-3311	Campoli
Trinitarian Congregational Church		busoff@crocker.com	(413) 498-5839	
Christ Church	www.christchurchgreenfield.org/CC/Home.html	christchurchgreenfield@gmail.cor	n (413) 772-5860	Bricker
First Church of Christ, Scientist		csreadingroomgrnfld@live.com	(413) 773-9765	
Bethany Evangelical Lutheran Church		blcpo428@yahoo.com	(978) 544-5614	Hoslett
Central Congregational Church			(978) 544-7300	
Our Lady of Czestochowa Church	ourladyofczestochowa.org		(413) 863-4748	Di Mascola
First Congregational Church of Shelburne	http://www.shelburnechurch.org/	pastor@shelburnechurch.org	(413) 625-0028	Sencabaugh
Holy Trinity Church	http://www.holytrinitychurchgfld.org/index.htm	churchlady@crocker.com	(413) 774-2884	Yargeau
Colrain Community Church		Colrainchurch@verizon.net	(413) 624-3808	Szafran
First Congregational Church			(413) 665-3537	Crosson-Harrington
Salvation Army			(413) 773-3154	Brunelle
The National Spiritual Alliance	http://www.thenationalspiritualallianceinc.org/		(413) 367-0138	James
Descent of the Holy Spirit Ukranian Catholic Church	http://dhsparish.com/		(413) 665-3880	Young
North Leverett Baptist Church			(413) 367-2619	MacLeod
Temple Israel of Greenfield	http://www.templeisraelgreenfield.org/		(413) 773-5884	Eisen
Faith Baptist Church	http://discoverfaithbaptist.com/#		(413) 774-6438	DiDonato
Holy Name of Jesus	http://www.holynamedeerfield.org/index.html		(413) 665-2129	Calvo
Our Lady of Peace	http://www.ourladyofpeacetf.4lpi.com/		(413) 863-2585	Aksamit
Holy Family Parish	http://www.holyfamilysd.org	holyfamily12@verizon.net	(413) 665-3254	Roux
Charlemont Federated Church	http://www.charlemontfederatedchurch.org/home	info@charlemontfederatedchurch	(413) 339-4294	Hochhalter
First Baptist Church of Colrain			(413) 624-8886	
North Congregational Church of New Salem	http://northnewsalemchurch.org/index.html		(978) 544-6324	Boren
Mission Covenant Church			(978) 544-2803	Black
First Congregational Church	http://www.leverettcongregationalchurch.org/		(413) 548-9199	Barstow
Northfield Mount Herman	3 3		(413) 498-3338	Corrigan
Trinitarian Congregational Church of Warwick	http://www.forministry.com/USMAUCOFCTCCOW	metcalfucc@juno.com	(978) 544-2630	Dibble
Upper Valley Worship GroupMount Toby Meeting of	Friends	mounttobyfriends@gmail.com	(413) 773-9525	
Mary Lyon Church	http://www.marylyonchurch.org/		(413) 625-9440	Fournier
Community Church of North Orange	, , , , , , , , , , , , , , , , , , , ,		(978) 575-0342	Thompson
United Methodist Church			(978) 544-3086	Daley
Valley Life Assembly of God			(413) 297-0433	Blunt
New Life Christian Fellowship			(978) 544-7324	Malo
West County Baptist Church	http://www.westcountybaptistchurch.org/301.html	wcbc1@verizon.net	413-339-4488	Looman
Shelburne Falls Seventh-Day Adventist Church	http://shelburnefalls22.adventistchurchconnect.org/		413-625-2489	Maldonado

	Contact First							Zip
Faith Group	Name	<b>Contact Title</b>	<b>Contact Phone</b>	Contact Email	<b>Street Address</b>	Town	State	Code
Covenant Church	Allen	Pastor	(413) 659-3430	mcclure allen@yahoo.com	19 Bridge St.	Millers Falls	MA	01349
					71 Old Main St. PO			
First Church of Deerfield	Ann	Pastor	(413) 773-5323	revann@firstchurchofdeerfield.org	Box 276	Deerfield	MA	01342
Congregational Unitarian Church of Bernardston	Annette	Church Administrator	` '	teaganet@comcast.net		Bernardston	MA	
Mt. Toby Meeting of Friends	Margaret	Clerk		margaret@woolmanhill.org	194 Long Plain Rd.	Leverett	MA	01054
First Congregational Church	Stacey	Pastor	(413) 774-3449	pastorfccqfld@juno.com	43 Silver St.	Greenfield	MA	01301
First Parish of Northfield, Unitarian	,				Main St.	Northfield	MA	01360
First United Methodist Church Greenfield	Ken	Pastor	(413) 772-6935	ken.mantler@gmail.com	25 Church St.	Greenfield	MA	01301
Living Waters Assembly of God	David	Pastor	(413) 773-9506	davidlevandusky@yahoo.com	450 Davis St.	Greenfield	MA	01301
First Congregational Church	Barbara	Pastor	(413) 665-7987	barbara.seamon@gmail.com	91 South Main St.	Sunderland	MA	01375
Greenfield Alliance Church	Barry	Senior Pastor	(413) 773-8798	barry@greenfieldcma.net	385 Chapman St.	Greenfield	MA	01301
First Congregational Church of Montague	Barbara	Pastor	(413) 367-9467	betd51@yahoo.com	4 North St.	Montague	MA	01351
Blessed Sacrament Church	Timothy	Pastor	(413) 773-3311		182 High St.	Greenfield	MA	01301
Trinitarian Congregational Church	,				147 Main St.	Northfield	MA	01360
Christ Church	Jerry	Pastor	(413) 772-5860		50 Miles St.	Greenfield	MA	01301
First Church of Christ, Scientist			( - /		110 Federal St.	Greenfield	MA	01301
Bethany Evangelical Lutheran Church	Andrea	Pastor	(978) 544-5614		62 Cheney St.	Orange	MA	01364
Central Congregational Church					22 South Main St.	New Salem	MA	01355
Our Lady of Czestochowa Church	Charles Jan	Pastor	(413) 863-4748	thehejnal@gmail.com	84 K St.	Turners Falls	MA	01376
First Congregational Church of Shelburne	Will	Pastor	(413) 625-0028	pastor@shelburnechurch.org	22 Common Rd.	Shelburne	MA	01370
Holy Trinity Church	Ronald	Pastor	(413) 774-2884		133 Main St.	Greenfield	MA	01301
Colrain Community Church	Bob	Pastor	(413) 624-3808		306 Main Rd.	Colrain	MA	01340
First Congregational Church	Cynthia	Pastor	(413) 665-3537	dandiandtherev@hotmail.com	177 Chestnut Plain R		MA	01093
Salvation Army	Daniel	Captain	(413) 773-3154	daniel.brunelle@use.salvationarmy.org		Greenfield	MA	01301
The National Spiritual Alliance	David		(413) 367-0138	davidjames@deltahousepress.com	2 Montague Ave.	Lake Pleasant	MA	01347
Descent of the Holy Spirit Ukranian Catholic Church	Edward	Very Rev. Archpriest	(413) 665-3880	EYoung8073@aol.com	44 Sugarloaf St.	S. Deerfield	MA	01373
North Leverett Baptist Church	Douglas	Pastor	(413) 367-2619		70 North Leverett Rd		MA	01054
Temple Israel of Greenfield	Efraim	Rabbi	(413) 773-5884	efraimeisen@aol.com	27 Pierce St.	Greenfield	MA	01301
Faith Baptist Church	Joe	Lead Pastor	(413) 774-6438	fbcjanice@gmail.com	331 Silver St.	Greenfield	MA	01301
Holy Name of Jesus	Randy	Pastor	(413) 665-2129	frrandy@holynamedeerfield.org	15 Thayer St.	S. Deerfield	MA	01373
Our Lady of Peace	Stanley	Pastor	(413) 863-2585	frstan@ourladyofpeacetf.com	90 Seventh St.	Turners Falls	MA	01376
Holy Family Parish	Phillippe	Pastor	(413) 665-3254		29 Sugarloaf St.	S. Deerfield	MA	01373
Charlemont Federated Church	Cara	Pastor	(413) 339-4294		175 Main St.	Charlemont	MA	01339
First Baptist Church of Colrain			,		81 Foundry Rd.	Colrain	MA	01340
North Congregational Church of New Salem	Ted	Pastor	(978) 544-2614	borentjc@yahoo.com	60 Elm St.	New Salem	MA	01355
Mission Covenant Church	Jeffery	Pastor	(978) 544-2803	jblack@mass.rr.com	53 Pleasant St.	Orange	MA	01364
First Congregational Church	Lee	Pastor	(413) 548-9199	leebarstow@gmail.com	4 Montague Rd.	Leverett	MA	01054
Northfield Mount Herman	Michael	Chaplain	(413) 498-3338	mcorrigan@nmhschool.org		Northfield	MA	
Trinitarian Congregational Church of Warwick	Dan	Pastor	( , , , , , , , , , , , , , , , , , , ,		32 Athol Rd.	Warwick	MA	01378
Upper Valley Worship GroupMount Toby Meeting of			(413) 773-9525		74 Federal St.	Greenfield	MA	01301
Mary Lyon Church	Richard	Pastor	(413) 625-9440	pastor@marylyonchurch.org	17 Upper St.	Buckland	MA	01338
Community Church of North Orange	Jean	Pastor	(978) 575-0342	revjeant@gmail.com	4 Creamery Hill Rd.	North Orange	MA	01364
United Methodist Church	Julia	Pastor	(978) 544-3086	jkdaley1@msn.com	104 S. Main St.	Orange	MA	01364
Valley Life Assembly of God	John	Pastor	(413) 297-0433	J. 22. 37. 20. 11. 20. 11		3.590	MA	+
New Life Christian Fellowship	Nick and Danielle	Pastors	(978) 544-7324	pastormalo@gmail.com	349 S. Main St.	Orange	MA	01364
West County Baptist Church	Michael	Pastor	413-339-4488	<u>pascornaro e gritamo m</u>	108 Main St.	Charlemont	MA	01339
Shelburne Falls Seventh-Day Adventist Church	Peter	Pastor	413-783-9945	peter.maldonado@auc.edu	1 Ashfield St.	Shelburne Fall	_	01370

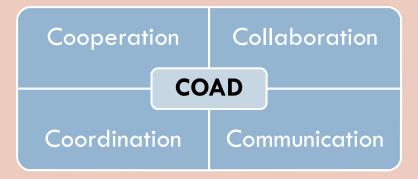
			Organizational	Contact Last
Faith Group	Web site	Organizational Email	Phone	Name
Central Congregational Church	http://centralchurchorange.org/		(978) 544-6895	Leary
Shambhala Center	http://www.shelburnefalls.shambhala.org/	sfshambhala@comcast.net	(413) 625-2982	
Providence Moldovian Baptist Church			(413) 512-0703	Placinta
First Congregational Church	http://ashfielducc.org/		(413) 628-4470	Stevens
St. Joseph's Parish	http://saintjosephparish.wordpress.com/	st.josephccsf@comcast.net	(413) 625-6405	Cullen
St. James Episcopal Church		stjamesgfield@gmail.com	(413) 325-8002	Blais
St. John's Episcopal Church	http://blogs.stjohnsashfield.org/	StJohnsAshfield@verizon.net	(413)628-4402	Moss
St. Paul's Lutheran Church	http://www.stpaulslutheran.com/	stpauls01301@yahoo.com	(413) 773-5242	Galbraith
United Congregational Church	http://www.uccwebsites.net/uccconwayma.html	ucconway@mtdata.com	(413) 369-4040	Ashenden
Parish of St. Mary	http://stmaryorangema.org/	stmorang@earthlink.net	(978) 544-2900	Bermudez
Unity in the Pioneer Valley	http://www.unityinthepioneervalley.org/	upv@verizon.net	(413) 774-5552	

	Contact First							Zip
Faith Group	Name	<b>Contact Title</b>	<b>Contact Phone</b>	Contact Email	<b>Street Address</b>	Town	State	Code
Central Congregational Church	Megan	Reverand	(978) 544-6895	Revmegan@aol.com	93 S. Main St.	Orange	MA	01364
Shambhala Center					71B Ashfield St.	Shelburne Falls	MA	01370
Providence Moldovian Baptist Church	Simion	Pastor	(413) 325-3140	simionplacinta@gmail.com	118 Federal St.	Greenfield	MA	01301
First Congregational Church	Kate	Pastor	(413) 625-6967	songline50@aol.com	429 Main St.	Ashfield	MA	01330
St. Joseph's Parish	Tony	Father	(413) 625-6405		34 Monroe Ave.	Shelburne Falls	MA	01370
St. James Episcopal Church	Heather	Reverand	(413) 325-8002	heather.blais@gmail.com	8 Church St.	Greenfield	MA	01301
St. John's Episcopal Church	Eliot	Vicar	(413)628-4402		Main and South Street	Ashfield	MA	01330
St. Paul's Lutheran Church	Jeff	Pastor	(413) 773-5242		23 Long Ave.	Greenfield	MA	01301
United Congregational Church	Candice		(413) 369-4040		44 Whately Rd.	Conway	MA	01341
Parish of St. Mary	Jose	Father	(978) 544-2900		19 Congress St.	Orange	MA	01364
Unity in the Pioneer Valley					6 Arch St.	Greenfield	MA	01301

# COAD For Emergency Management Directors

Community Organizations Active in Disasters - Make One Call for Help!

The COAD is a network of Non-Government Organizations ready to support emergency response and recovery, based on 4 principles:



Make One Phone Call for Help!

Michael Nelson 413-485-8627 COADs provide EMDs with a single point of contact for community organization/volunteer coordination.

COADs include faith-based organizations, the American Red Cross, Salvation Army, elder service agencies, the Food Bank of Western Massachusetts amateur radio operators and many others.

COAD services include debris removal, emergency food, volunteer management, animal care, social service support, donation management and transportation.

## ABOUT COARS

- Two COADs: Berkshire County and Pioneer Valley (Franklin, Hampshire, Hampden Counties)
- The COADs coordinate/ member agencies respond
- COAD agencies will not self-deploy
- ➤ Local IC/EMD can request COAD assistance: Call 413-485-8627
- COADs coordinate with ESF-7 desk at MEMA (when staffed)

#### **Services**

- Animal care
- Elderly and child care services
- Debris removal
- Financial assistance: insurance claim assistance
- Food for victims or responders
- Goods: clothing and household goods, furniture
- Health Care
- Housing: overnight shelter

- Spiritual, emotional, and mental health support for victims and responders
- Professional services
- Repair/Rebuilding
- Services for special populations e.g. translation and interpretation
- Transportation of goods and people
- Volunteers: volunteer management and donations management

#### FRANKLIN COUNTY ACTIVE CITIZEN CORPS MEMBERS

#	LNAME	FNAME	1st ST. ADDRESS	2nd ST. ADDRESS	CITY
	A	TIVAME	13t GT. ADDITEGO	ADDITECT	0111
1	Adams	Pamela	21 Prospect Ave.		Greenfield
-	B	i amola	21110000007770		C. Commond
	С				
2	Chadwick	Kathleen	248 Amherst Rd.	Apt. E9	Sunderland
3	Chadwick	Susan	975 Bernardston Rd.		Greenfield
	D				
4	Dodge	Jeanne	21 High St.	Apt. 1	Greenfield
	E				
	F				
5	Funk	Stephanie	279 Plain Rd.		Greenfield
6	Fydenkevez	Thomas	445 Montague Rd.		Sunderland
	G				
7	Garland	Joanne	P.O. Box 104		Deerfield
	Н				
	<u> </u> 				
	J				
8	Johnson	Jean	184 West Rd.		Bernardston
	K				
9	Kromholz	Frank	32 West Mountain Rd.		Bernardston
10	Kugler	Elizabeth	19 Mountain Rd.	Apt. 5	S. Deerfield
	L				
11	Leh	Marianne	13 Sunset Dr.		Turners Falls
12	Litchfield	Sheila	220 Route 8A South		Charlemont
	M				
13	Manning	Mark	9 Keene Drive		Hinsdale, NH
14	Martin-Anzouzi	Nina	17 Wilson Hill Rd.		Colrain
15	McNay	Erin	15 Old Northfield Rd.		Montague
16	McNeely	Gina	283 Main Poland Rd.		Conway
17	Mitchell	Cathleeen	61 Grove St.		Greenfield
18	Myers	Christopher	52 Maple St.		Shelburne Falls
	N				
19	Nelson	Michael	49 Greenfield Rd.		Montague
	ļ				
	Р				
20	Page	Julie	9 Miner St.		Greenfield

To activate the Franklin County Citizen Corps, contact: Robert Quinn O'Connor, Citizen Corps Coordinator, at 413-774-3167 x137, 413-367-6911 (24-hour cell) or <a href="mailto:citizencorps@frcog.org">citizencorps@frcog.org</a>.

#### FRANKLIN COUNTY ACTIVE CITIZEN CORPS MEMBERS

21	Patnode	Theresa	34 Swamp Rd.		Montague
	Q				
22	Quinn-O'Connor	Robert	146 Mormon Hollow Rd.	Apt. A	Millers Falls
	R				
23	Rabbit	Claire	12 Sadoga Rd.		Colrain
24	Rabbit	Thomas	12 Sadoga Rd.		Colrain
25	Rogers	Tracy	471 Millers Falls		Northfield
26	Roncalli	Gina	143 Mechanic St.		Amherst
	S				
27	Sadoski	Nan	307 River Rd.		S. Deerfield
28	Schafer	Jennifer	15 Lincoln St.		Greenfield
29	Scott	Helen	77 Upper St.		Buckland
30	Spearance	Penny	187 S. Shelburne Rd.		Shelburne
	T				
31	Telega	Valerie	5 Beaver Dr.		S. Deerfield
32	<b>Tremblay</b>	Marc	4 Valley View Lane		Sunderland
	U				
	V				
	W				
33	Webber	Doug			
34	Webber	Norma			
35	Witty	Ruth	Freeman Dr.		Greenfield
36	Woodhull	Albert	199 Eden Trail		Leyden
	X				
	Υ				
	_				
	Z				